



**Fiserv Event Manager Customer Statement
August 31, 2018**

First Federal Savings Bank/Home Building Savings Bank (Bank) utilizes Fiserv as its core banking platform. On Monday evening, August 27th, the Bank was notified of a potential issue with Fiserv's "Event Manager" platform.

Event Manager is a one-way messaging tool that sends non-actionable outbound alerts to customers. It is **not** a tool that enables any account activity, including money movement.

The issue identified with Event Manager, would allow an authenticated online banking user to view a prior alert for another online banking user. The information included in these Alerts could contain balance information and a masked account number.

Upon receiving notification of this security flaw, Fiserv immediately developed a security patch to address the issue, within 24 hours the security patch fully remediated the issue. A forensic review was also conducted by Fiserv. The results and research performed by Fiserv have not identified any adverse customer impact, nor has Fiserv received any reports of adverse customer impact. Fiserv's ongoing research also confirmed that it was never possible to set up alerts on accounts that a person did not already have access to within the system.

This matter has been reported to Fiserv's regulators and our Bank's regulators. Fiserv and First Federal Savings Bank/Home Building Savings Bank recognizes the importance of information security for our customers and will continue to provide timely updates, as necessary, to our customer base.

If you have any questions or concerns regarding this alert, please contact our customer service department at 812-492-8123. Thank you for choosing First Federal Savings Bank/Home Building Savings Bank for all of your Banking needs.