

# DEBIT CARD FRAUD DISPUTE FORM

*\*Required Fields*

\*Select One

Card in my Possession

Card Lost

Card Stolen

\*Cardholder Name: \_\_\_\_\_

\*Phone: \_\_\_\_\_

\*Last 4 of Visa Debit Card Number and Expiration Date: \_\_\_\_\_ [     ] \_ / \_\_\_\_\_

1. Posting Date: \_\_\_\_\_ Amount: \_\_\_\_\_ Merchant: \_\_\_\_\_

2. Posting Date: \_\_\_\_\_ Amount: \_\_\_\_\_ Merchant: \_\_\_\_\_

3. Posting Date: \_\_\_\_\_ Amount: \_\_\_\_\_ Merchant: \_\_\_\_\_

4. Posting Date: \_\_\_\_\_ Amount: \_\_\_\_\_ Merchant: \_\_\_\_\_

5. Posting Date: \_\_\_\_\_ Amount: \_\_\_\_\_ Merchant: \_\_\_\_\_

6. Posting Date: \_\_\_\_\_ Amount: \_\_\_\_\_ Merchant: \_\_\_\_\_

7. Posting Date: \_\_\_\_\_ Amount: \_\_\_\_\_ Merchant: \_\_\_\_\_

8. Posting Date: \_\_\_\_\_ Amount: \_\_\_\_\_ Merchant: \_\_\_\_\_

9. Posting Date: \_\_\_\_\_ Amount: \_\_\_\_\_ Merchant: \_\_\_\_\_

10. Posting Date: \_\_\_\_\_ Amount: \_\_\_\_\_ Merchant: \_\_\_\_\_

*Additional Notes:* \_\_\_\_\_

Lock-Out Card

VAU Opt Out  
(Visa Account Updater)

Order New Card

**Contact us After-Hours to report  
Lost or Stolen Cards  
1(800)554-8969**

\*Last 4 of Account Number: \_\_\_\_\_

**I certify that all above listed transactions were not authorized by me or anyone authorized to use my Visa debit card.**

\_\_\_\_\_  
\*Cardholder Signature

\_\_\_\_\_  
\*Date

Email signed form to [ecommerce@fbei.net](mailto:ecommerce@fbei.net) with subject "Debit Card Fraud Dispute"  
Or drop off at any of our local [Banking Centers](#).

**FOR FINANCIAL INSTITUTION USE ONLY**

**Branch**  
Form Completed by: \_\_\_\_\_  
Location: \_\_\_\_\_

**Deposit Operations**

Verified: \_\_\_\_\_  
Date: \_\_\_\_\_  
New Card: \_\_\_\_\_